



Our Commitment

Lavender International is committed to ensuring the security and protection of the personal information we process, and to provide a compliant and consistent approach to data protection. We have always had a robust and effective data protection programme in place recognise our obligations to ensure this program meets the demands of GDPR and the UK's Data Protection Bill.

We are dedicated to safeguarding the personal information under our remit and in maintaining a data protection regime that is effective, fit for purpose and demonstrates an understanding of, and appreciation for the 6 principles of GDPR that personal data should be:

- Processed lawfully, fairly and in a transparent manner
- Adequate, relevant and limited to what is necessary.
- Collected for specified, explicit and legitimate purposes only
- Kept accurate and up to date
- Not kept any longer than necessary in a form which permits identification of the data subject.
- Processed in a manner ensuring appropriate security and protection against unauthorized or unlawful processing, accidental loss, destruction or damage. Data must be processed with integrity and confidentiality.

Data Subject Rights

We recognise an individual's right to access any personal information that Lavender International processes about them and to request information about:

- What personal data we hold about them
- The purposes of the processing
- The categories of personal data concerned
- The recipients to whom the personal data will be disclosed
- How long we intend to store their personal data for
- If we did not collect the data directly from them, information about the source
- The right to have incomplete or inaccurate data about them corrected or completed and the process for requesting this
- The right to request erasure of personal data (where applicable) or to restrict processing in accordance with data protection laws, as well as to object to any direct marketing from us and to be informed about any automated decision-making that we use
- The right to lodge a complaint or seek judicial remedy and who to contact in such instances

Information Security & Technical and Organisational Measures

We take the privacy and security of individuals and their personal information very seriously and take every reasonable measure and precaution to protect and secure the personal data that we process. We have robust information security policies and procedures to protect personal information from unauthorised access, alteration, disclosure or destruction and have several layers of security measures in place.

If you have any questions or require further information, please contact our
Data Protection Lead, Nicola Dodsley nic@lavender-ndt.com