



Course booking

1. Online pre-learning is available for the theory training section of the following methods:
 - i. Visual Testing Level 2
 - ii. Magnetic Testing Level 2
 - iii. Penetrant Testing Level 2
 - iv. Ultrasonic Testing Level 2
 - v. Radiographic Testing Level 2
 - vi. Eddy Current Testing Level 2
2. Online pre-learning is available for **initial training course bookings only**
 - i. Access may be granted, at the discretion of Lavender International, for individuals who originally took their initial training course with Lavender International and require refresher training after failing an initial examination.
3. Students undertaking online pre-learning for any of the above methods must also attend the full NDT training course (theory and practical training) at a Lavender training facility within 12 months of booking in order to complete their BINDT & PCN level 2 training.
4. NDT Training courses can be undertaken at our UK and/or USA facility. The addresses and courses available at each facility are:
 - i. Lavender International NDT, Unit 7, Penistone Station, Penistone, Sheffield, UK, S36 6HP. Telephone 01226 765769. (VT, MT, PT, RT, ET available)
 - ii. Lavender International NDT, Advanced Manufacturing Park, Brunel Way, Rotherham, UK, S60 5WG. Telephone 01226 765769. (UT available)
 - iii. Lavender International USA LLC, University Business Park, Suite G, 15200 Middlebrook Drive, Houston, Texas, 77058, USA. Telephone +1 281-984-7023. (MT, PT, UT, ET available)

Payment

5. The Level 2 course booking must be paid in full to gain access to the online pre-learning platform unless the booking is made by a company with a credit account (see paragraph 6 below)
 - i. In exceptional circumstances, a deposit of 50% may be accepted
6. Bookings from companies - If a course is being paid by a company who has a prior agreed credit account with Lavender International, a purchase order number must be provided at the time of booking and the company will be invoiced.
 - i. If a company does not have a prior agreed credit account with Lavender International, the Level 2 course booking must be paid in full to gain access to the online pre-learning platform
 - ii. Access to the online pre-learning platform is non-transferrable for students within a company.
 - iii. If the student is no longer able to attend the classroom training course, but has accessed the online pre-learning platform, the company will be invoiced for 50% of the total course fee.



7. Students will be required to provisionally book a date to attend the full level 2 training course (theory and practical). Our normal terms and conditions apply if a change in course date is required.
8. Students undertaking online pre-learning will be required to call our bookings team in the UK or USA to make the payment
 - i. Call our UK bookings team if the full initial course will be undertaken at our UK training facility
 - ii. Call our USA bookings team if the full initial course will be undertaken at our USA training facility

Access

9. Students will have access to the online pre-learning platform for a maximum of 12 months prior to attending the full initial course and will be able to work through the material at their own pace. Access to the platform will be revoked after the 12-month period or upon completion of the initial course, whichever comes first.
10. The student will be able to work through the platform once, i.e.:
 - i. The pre-learning content is broken down into modules and end of module assessments. Once the student passes an end of module assessment, they will move onto the next module and will be unable to revisit the content of the previous module. Upon passing the final assessment, the student will be unable to revisit the content from any previous modules.
11. Access to the online pre-learning platform is non-transferrable for students within a company.

Refunds

12. Deposits
 - i. Deposits are non-refundable
13. Cancellation of course booking after accessing the online training platform:
 - i. If the student has accessed the online pre-learning platform and subsequently cancels their course booking at least 14 days prior to the start date of the course, a refund of up to 50% of the total course fee will be provided if full payment was made at the time of booking.
14. Change of course date:
 - i. Candidates will be able to change the course date if they are no longer able to attend the course on a specific date (in line with our current Terms & Conditions) provided that this date falls within 12 months of receiving the payment.