



Course booking

1. The Level 3 Basic online theory training is tailored to the individual's training requirements. It covers PCN General documentation and a number of methods outlined below as required, determined by the level of work experience and current qualifications of the candidate.
 - i. Product Technology
 - ii. Visual Testing
 - iii. Magnetic Testing
 - iv. Penetrant Testing
 - v. Ultrasonic Testing
 - vi. Radiographic Testing
 - vii. Eddy Current Testing
2. The student is expected to have a good foundation of knowledge in NDT and the training course is intended to supplement this knowledge. There will be a significant amount of reading around the topic necessary to undertake the level 3 basic qualification.
3. Students undertaking Level 3 Basic theory training online must complete their examinations at a PCN approved training school, such as Lavender International NDT UK or USA:
 - i. Lavender International NDT, Unit 7, Penistone Station, Penistone, Sheffield, UK, S36 6DN Telephone number: +44(1)226 765769
 - ii. Lavender International USA LLC, University Business Park, Suite G, 15200 Middlebrook Drive, Houston, Texas, 77058, USA
 - iii. Telephone number: 1.281.984.7023
4. Students will receive a certificate of training when they successfully complete the online training course.

Eligibility

5. Students must complete the online registration form and submit relevant documentation highlighting their work experience and current certification to ensure they are eligible to undertake the course.
6. Individuals residing in the UK and outside of the EU that are not VAT registered are entitled to register for the Level 3 Basic online training course.
 - i. Businesses based in the EU with current VAT registration may register students for Level 3 Basic online training. The VAT number must be provided when making the booking.
 - ii. Unfortunately, at this time we are unable to accept individuals residing in the EU and businesses residing in the EU who are not VAT registered.

Payment and access

7. Students will be required to pay for their online theory training in full to gain access to the online platform.
8. Payments must be made via the PayPal link provided, once eligibility to undertake the course has been approved.



9. Students will have access to the online platform for a maximum of 12 months and will be able to work through the course at their own pace. After the 12-month period, access to the platform will be revoked.
10. The student will be able to work through the online learning platform once, i.e.:
 - i. Basic Level 3 Online training is broken down into individual NDT methods comprising of modules and end of module assessments. Once the student passes an end of module assessment, they will move onto the next module and will be unable to revisit the content of the previous module. Upon passing the final assessment, the student will be unable to revisit the content from any previous modules.

Refunds

11. Cancellation of course booking after accessing the online learning platform:
 - i. We are unable to offer a refund if students have accessed the online pre-learning platform and subsequently withdraw from their course booking.